

Decisions Platform Features

Extra Charges Apply

| | | | |
|---------------------------|---------------------------|-----------------------------|-----------------------------|
| DECISIONS STANDARD | DECISIONS STANDARD | DECISIONS ENTERPRISE | DECISIONS ENTERPRISE |
| Cloud | | Cloud | |

HOSTED

Self Managed

| | | | | |
|------------|---|---|---|---|
| On Premise | — | ✓ | — | ✓ |
| Azure | — | ✓ | — | ✓ |
| Amazon EC2 | — | ✓ | — | ✓ |

Decisions Managed

| | | | | |
|------------|----|---|----|----|
| Azure | \$ | — | \$ | \$ |
| Amazon EC2 | \$ | — | \$ | \$ |

Decisions Data Center

| | | | | |
|--|---|---|---|---|
| | ✓ | — | ✓ | — |
|--|---|---|---|---|

Extra Charges Apply

| | |
|---------------------------|-----------------------------|
| DECISIONS STANDARD | DECISIONS ENTERPRISE |
|---------------------------|-----------------------------|

FEATURE OVERVIEW

| | | |
|--------------------------------------------------|---------|------|
| User Portal | ✓ | ✓ |
| Application / Workflow Server | | |
| User Workflow Engine | ✓ | ✓ |
| Backend/Batch Processing Workflow | Limited | ✓ |
| Business Rule Engine | ✓ | ✓ |
| Enterprise Infrastructure | Limited | ✓ |
| Common Infrastructure | ✓ | ✓ |
| Design Studio | | |
| Business Rule Designer | ✓ | ✓ |
| Workflow Designer | ✓ | ✓ |
| Form Designer | ✓ | ✓ |
| Data Structure Designer | ✓ | ✓ |
| Dashboard / Report Designer | ✓ | ✓ |
| Integrations | ✓ | ✓ |
| Configuration Management / Versioning / Auditing | Full | Full |

| | | |
|-----------------------------------------|----|---|
| Tuning / Testing Tools | ✓ | ✓ |
| Version Change Control Repository | \$ | ✓ |
| Workflow Template Library (App Store) | ✓ | ✓ |
| Case Management and Ticketing | ✓ | ✓ |
| Assignment / Task / Approval Management | ✓ | ✓ |
| Document Management / Storage | ✓ | ✓ |
| Business Services | ✓ | ✓ |
| Business Metrics and Analysis | ✓ | ✓ |
| SDK | ✓ | ✓ |

EXECUTION ENGINE

| | | |
|--------------------------|---|---|
| Unlimited Users | ✓ | ✓ |
| Unlimited User Workflows | ✓ | ✓ |
| Unlimited Data Workflows | — | ✓ |
| Unlimited Rules | — | ✓ |

SUPPORT

| | | |
|---------------------------------|-------------------------------------|-------------------------------------|
| Email | ✓ | ✓ |
| Phone / Web Meeting | ✓ | ✓ |
| Support | 24x7 Production 5x10 Development | 24x7 Production 5x10 Development |
| SLA | | |
| P1 | 4 hours | 1 hour |
| P2 | 1 business day | 4 hours |
| P3 | 2 business days | 1 business day |
| Dedicated Account Manager | | ✓ |
| Quarterly Implementation Review | ✓ | ✓ |

GETTING STARTED ASSISTANCE

| | | |
|-----------------------|-----------------------|-----------------------|
| Installation Support | ✓ | ✓ |
| Remote Installation | \$ | ✓ |
| Personalized Training | \$ | Included |
| Process Coach | Included for 3 months | — |
| Process Coach Plus | \$ | Included for 6 months |

Feature Details

USER PORTAL

| | | |
|---------------------------------|-----------------------------|-----------------------------|
| Task Lists | ✓ | ✓ |
| Dashboards / Reporting | ✓ | ✓ |
| Business Metrics / KPIs | See Details | See Details |
| Data Browsing | ✓ | ✓ |
| Security | | |
| Users / Groups | ✓ | ✓ |
| Role-Based Security | ✓ | ✓ |
| Functional Security | ✓ | ✓ |
| Integrated Searching | ✓ | ✓ |
| User Impersonation / Delegation | ✓ | ✓ |
| Workflow Catalog | ✓ | ✓ |
| Themes / Branding | ✓ | ✓ |
| Favorites | ✓ | ✓ |
| Auditing | ✓ | ✓ |
| SSO Support | See Details | See Details |
| Mobile / Tablet Support | ✓ | ✓ |
| Encryption | See Details | See Details |
| Language Translation | ✓ | ✓ |
| Localization | ✓ | ✓ |
| Integrated Help | ✓ | ✓ |
| Multi-Tenant | | Contact Us |

APPLICATION / WORKFLOW SERVER - ENTERPRISE INFRASTRUCTURE

| | | |
|----------------------------------------------|----|---|
| Clustering | | ✓ |
| High Availability / Disaster Recovery | | |
| Active / Passive (Hot Standby) | \$ | ✓ |
| Active / Active (Cluster) | | ✓ |
| Full Site Failover | | ✓ |
| Single Sign On | | |
| SAML | ✓ | ✓ |
| Open ID | ✓ | ✓ |

| | | |
|--------------------------------|---------|----------------------------|
| Active Directory | ✓ | ✓ |
| Okta | ✓ | ✓ |
| Custom | ✓ | ✓ |
| Cloud to Site Connector | ✓ | ✓ |
| Scheduled Jobs | ✓ | ✓ |
| Messaging Server | | |
| Rabbit | ✓ | ✓ |
| MSMQ | ✓ | ✓ |
| Decisions Message Bus | ✓ | ✓ |
| Mulesoft | ✓ | ✓ |
| MQ Series | ✓ | ✓ |
| Kafka | ✓ | ✓ |
| N Service Bus | ✓ | ✓ |
| AWS Messaging | ✓ | ✓ |
| Azure Message Bus | ✓ | ✓ |
| Batch Processing | Limited | ✓ |
| Server Role Configuration | | ✓ |
| Work Distribution | | ✓ |
| Prioritization | | ✓ |
| Load Balancer Support | | ✓ |
| Multi-Tenant Servers | | Contact Us |
| Dynamic Scaling Support | | ✓ |

APPLICATION / WORKFLOW SERVER - COMMON INFRASTRUCTURE

| | | |
|---------------------------------------------|---|---|
| Job Scheduling | ✓ | ✓ |
| Encryption | | |
| Symmetrical (DES, TripleDES, Rijndael, RC2) | ✓ | ✓ |
| Asymmetrical (RSA) | ✓ | ✓ |
| Hash (MD5, SHA1, SHA256, SHA384, SHA512) | ✓ | ✓ |
| PGP | ✓ | ✓ |
| Cloud / Site Connector | ✓ | ✓ |
| Logging | ✓ | ✓ |
| Monitoring | ✓ | ✓ |

DESIGNER STUDIO - BUSINESS RULE DESIGNER

| | | |
|--------------------------------|---|---|
| Graphical Rule Creation | | |
| Visual Designers | ✓ | ✓ |

| | | |
|------------------------------------------------|---|---|
| No-code Rule Creation | ✓ | ✓ |
| Graphical Rule Debugger | | |
| See Recent and Sample Data In Debugger | ✓ | ✓ |
| Integrated Rule Unit Testing | ✓ | ✓ |
| Rule Types | | |
| Statement Rules | ✓ | ✓ |
| Truth Table | ✓ | ✓ |
| Sequential | ✓ | ✓ |
| Expression | ✓ | ✓ |
| Matrix | ✓ | ✓ |
| Tree | ✓ | ✓ |
| Define Rule Glossary | | |
| Data Structures | ✓ | ✓ |
| Business Specific Verbs | ✓ | ✓ |
| Constants | ✓ | ✓ |
| Lookup Lists | ✓ | ✓ |
| Configurable Functional Security | ✓ | ✓ |
| Extensible API | ✓ | ✓ |
| Rule Management | | |
| Audit History (Rule Edits, Saves and Comments) | ✓ | ✓ |
| Historical Versions Of Rules | ✓ | ✓ |
| Rule Documentation | ✓ | ✓ |
| Rule Usage and Dependency | ✓ | ✓ |
| Owner Notifications of Changes | ✓ | ✓ |
| Rollback to Historical Rules | ✓ | ✓ |
| Rule Enabled Based On Dates / Rules | ✓ | ✓ |
| No-code or Scripts | ✓ | ✓ |
| Rule Execution Analytics | ✓ | ✓ |
| History / Documentation | ✓ | ✓ |
| Dependency Browsing | ✓ | ✓ |
| Rule Chaining | | |
| Rule Sets | ✓ | ✓ |
| Interceptor Rules | ✓ | ✓ |
| Custom Rule Sets / Rule Chaining | ✓ | ✓ |
| Forward Chaining | ✓ | ✓ |
| Backward Chaining | ✓ | ✓ |
| DMN Rule Diagrams | ✓ | ✓ |
| Nested Rules (reuse) | ✓ | ✓ |
| Rule Usage | | |

| | | |
|----------------------------------------|---|---|
| In Forms | ✓ | ✓ |
| In Workflows | ✓ | ✓ |
| In Reports (color, filter, etc) | ✓ | ✓ |
| Portal visibility (actions, data, etc) | ✓ | ✓ |
| By API (SOAP/REST/HTTP) | ✓ | ✓ |
| By Message Server | ✓ | ✓ |
| Flat Files/Data Tables | ✓ | ✓ |
| Batch Processing | ✓ | ✓ |
| Scheduled Rules | ✓ | ✓ |

DESIGNER STUDIO - WORKFLOW DESIGNER

Graphical Flow Designer

| | | |
|----------------------------|---|---|
| Drag and Drop | ✓ | ✓ |
| Use Rule Engine for Logic | ✓ | ✓ |
| No-code or Scripts | ✓ | ✓ |
| Real Time Validation | ✓ | ✓ |
| Data Mapping | ✓ | ✓ |
| Text Merging | ✓ | ✓ |
| Swimlanes | ✓ | ✓ |
| Annotations | ✓ | ✓ |
| Layout Helpers | ✓ | ✓ |
| Undo / Redo | ✓ | ✓ |
| Create / Use Templates | ✓ | ✓ |
| Multi-Select Editing | ✓ | ✓ |
| Visual Designers (No-code) | ✓ | ✓ |

Integrated Flow Testing

| | | |
|-------------------------|---|---|
| Graphical Flow Debugger | ✓ | ✓ |
| Unit Testing | ✓ | ✓ |

Define Flow Glossary

| | | |
|-------------------------|---|---|
| Data Structures | ✓ | ✓ |
| Business Specific Verbs | ✓ | ✓ |
| Constants | ✓ | ✓ |
| Lookup Lists | ✓ | ✓ |

Flow Management

| | | |
|------------------------------------------------|---|---|
| Audit History (Flow Edits, Saves and Comments) | ✓ | ✓ |
| Historical Versions Of Flows | ✓ | ✓ |
| Rule Documentation | ✓ | ✓ |
| Rule Usage and Dependency | ✓ | ✓ |
| Owner Notification of Changes | ✓ | ✓ |

| | | |
|------------------------------------------------------------|-----------------------------|-----------------------------|
| Rollback to Historical Flows | ✓ | ✓ |
| Rule Enabled Based On Dates / Rules | ✓ | ✓ |
| Configure Functional Security | ✓ | ✓ |
| Flow Designer Extension API | ✓ | ✓ |
| Dependency Browsing | ✓ | ✓ |
| Nested/Reusable Flows | ✓ | ✓ |
| Flow Execution Pages/Views | | |
| Customizable Views | ✓ | ✓ |
| Interactive Timeline | ✓ | ✓ |
| Definable Custom Data | ✓ | ✓ |
| Branching / Merging (parallel activity/assignments) | ✓ | ✓ |
| Sub Flows | | |
| Simple | ✓ | ✓ |
| Fire and Forget | ✓ | ✓ |
| Run for List | ✓ | ✓ |
| Run On Another Thread (parallel processing) | ✓ | ✓ |
| Run Later | ✓ | ✓ |
| Distribute To Work Queue | | ✓ |
| Looping | ✓ | ✓ |
| Task Management | See Details | See Details |
| Approval Chains | See Details | See Details |
| Approval Based Workflows | See Details | See Details |
| Business Metric / KPI Tracking | See Details | See Details |
| Flow Execution Reporting | | |
| Current State Reporting | ✓ | ✓ |
| Bottleneck and Performance Reporting | ✓ | ✓ |
| Customized Ticket / Case View | ✓ | ✓ |
| Graphically Designed Active Forms | See Details | See Details |
| External Forms (Any Technology) | ✓ | ✓ |
| Email Based Workflow | ✓ | ✓ |
| Telephony Based Workflow | ✓ | ✓ |
| Step Library | | |
| Integration Technology | See Details | See Details |
| Email | See Details | See Details |
| FTP | See Details | See Details |
| Date Handling | ✓ | ✓ |
| Text Handling | ✓ | ✓ |
| Numbers / Math / Calculations | ✓ | ✓ |
| Alerting | ✓ | ✓ |

| | | |
|-----------------------------------------------------|-----------------------------|-----------------------------|
| Rules | ✓ | ✓ |
| Data Caching | ✓ | ✓ |
| List Management | ✓ | ✓ |
| Distance Calculation | ✓ | ✓ |
| Evaluate Excel Style Expressions | ✓ | ✓ |
| JSON Handling | ✓ | ✓ |
| Scheduling | ✓ | ✓ |
| PDF | See Details | See Details |
| HTML | See Details | See Details |
| XML | ✓ | ✓ |
| Diagnostic and Logging | ✓ | ✓ |
| Password and Encryption | ✓ | ✓ |
| Branching / Merging | ✓ | ✓ |
| Flow Control (Looping, Pausing, Exception Handling) | ✓ | ✓ |
| Profiling | ✓ | ✓ |
| Statistic and Event Publishing | ✓ | ✓ |
| Encryption | See Details | See Details |
| Wait for External System or Data | ✓ | ✓ |
| File System (Files, Directories, Network Shares) | ✓ | ✓ |
| Message Server Integration | See Details | See Details |
| Workflow Usage | | |
| User Request Workflow | ✓ | ✓ |
| User Coordination / Approval Workflow | ✓ | ✓ |
| API Call (SOAP/REST) | ✓ | ✓ |
| Message Server | ✓ | ✓ |
| On Schedule | ✓ | ✓ |
| Batch Process Data | ✓ | ✓ |
| From System Event | ✓ | ✓ |

DESIGNER STUDIO - FORM DESIGNER

Graphical Form Builder

| | | |
|-------------------------|---|---|
| No-code Form Creation | ✓ | ✓ |
| Pure HTML Forms | ✓ | ✓ |
| Drag and Drop | ✓ | ✓ |
| WYSIWYG | ✓ | ✓ |
| Form Backgrounds | ✓ | ✓ |
| Form Layouts | | |
| Fixed Position Layouts | ✓ | ✓ |
| X/Y Layout | ✓ | ✓ |

| | | |
|------------------------------------------------|---|---|
| Resizable Layouts | ✓ | ✓ |
| Grid | ✓ | ✓ |
| Vertical Stack | ✓ | ✓ |
| Horizontal Stack | ✓ | ✓ |
| Collapsible Section | ✓ | ✓ |
| Split Panel | ✓ | ✓ |
| Tab Panel | ✓ | ✓ |
| Wizard Panel | ✓ | ✓ |
| Responsive Layouts | ✓ | ✓ |
| Responsive Container | ✓ | ✓ |
| Active Forms | | |
| Validation (Rule Engine) | ✓ | ✓ |
| Hide / Enable Form Elements | ✓ | ✓ |
| Active Data | ✓ | ✓ |
| Rule-Based Form Transitions | ✓ | ✓ |
| Dependent Controls | ✓ | ✓ |
| Runtime Styles | ✓ | ✓ |
| Form Management | | |
| Audit History (Form Edits, Saves and Comments) | ✓ | ✓ |
| Historical Versions Of Forms | ✓ | ✓ |
| Form Usage and Dependency | ✓ | ✓ |
| Owner Notification of Changes | ✓ | ✓ |
| Rollback to Historical Form | ✓ | ✓ |
| Testing | | |
| Interactive Form Testing | ✓ | ✓ |
| Form Preview | ✓ | ✓ |
| Alternate Form Factors | | |
| Mobile Forms | ✓ | ✓ |
| Tablet Forms | ✓ | ✓ |
| Reusable Forms | ✓ | ✓ |
| Sub Dialogs From Forms | ✓ | ✓ |
| Form Components | | |
| Actions | ✓ | ✓ |
| Buttons | ✓ | ✓ |
| Links | ✓ | ✓ |
| Link Lists | ✓ | ✓ |
| URL Links | ✓ | ✓ |
| Simple Controls | ✓ | ✓ |
| Text Box | ✓ | ✓ |

| | | |
|-----------------------------------|---|---|
| Rich Text Edit | ✓ | ✓ |
| Checkbox | ✓ | ✓ |
| Date Components | ✓ | ✓ |
| Number Components | ✓ | ✓ |
| Password Text Box | ✓ | ✓ |
| Masked Text Box | ✓ | ✓ |
| Radio Buttons | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| Lists and Grids | ✓ | ✓ |
| Data Grid | ✓ | ✓ |
| List Box | ✓ | ✓ |
| Data Selection | ✓ | ✓ |
| Drop Down Picker | ✓ | ✓ |
| Search Select | ✓ | ✓ |
| List Select | ✓ | ✓ |
| ...and more | ✓ | ✓ |
| Visibility | ✓ | ✓ |
| Timelines | ✓ | ✓ |
| Progress Bars | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| Image and Document Viewing | ✓ | ✓ |
| File Upload / Download | | |
| Single / Multiple | ✓ | ✓ |
| Drag and Drop Files | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| Advanced | | |
| User / Group Picking | ✓ | ✓ |
| Embedded Property Grid | ✓ | ✓ |
| Validation | ✓ | ✓ |
| Approval Chain Editor | ✓ | ✓ |
| Image Gallery | ✓ | ✓ |
| Tag Editor | ✓ | ✓ |
| Photo Capture (mobile/tablet) | ✓ | ✓ |
| Embed Video | ✓ | ✓ |
| Capture Location (Lat/Long) | ✓ | ✓ |
| Folder Picker | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| User Defined Controls | | |
| User Control | ✓ | ✓ |

Data Repeater



DESIGNER STUDIO - DATA STRUCTURE DESIGNER

Graphical Type Creation

Simple Types



Database Stored



Import Types

JSON/JSON SCHEMA



XML/XML Schema



WSDL



Report On Custom Data



Use Custom Data In Flows / Rules



Define Custom Data Behavior

Actions



Validations



Events



User Interfaces



DESIGNER STUDIO - DASHBOARD / REPORT DESIGNER

Graphical Report / Dashboard Designer

No Code or SQL Required



Live Data View In Designer



Drag and Drop Dashboards



Data View Configuration

Filtering



Data Value-Based



Rule Engine Based



Sorting



Grouping



Sub Totals



Calculated Fields



Date Calculations



Links (URL/Actions)



Custom (Using Rule Engine)



Math Computation



Format Text



... and more



Row / Cell Coloring Using Rules



Actions From Reports



| Report On | | |
|-----------------------------------------------|---|---|
| Integrated Data | ✓ | ✓ |
| Databases (MS SQL, Oracle, Postgres, MYSQL) | ✓ | ✓ |
| Custom Data Sources (report against anything) | ✓ | ✓ |
| Custom SQL Data Sources | ✓ | ✓ |
| Report Views | | |
| Table | ✓ | ✓ |
| Formatted Text Layout | ✓ | ✓ |
| Matrix / Crosstab | ✓ | ✓ |
| Graphing | ✓ | ✓ |
| Tile | ✓ | ✓ |
| Calendar | ✓ | ✓ |
| List / Text | ✓ | ✓ |
| Charts | ✓ | ✓ |
| Pie | ✓ | ✓ |
| Line | ✓ | ✓ |
| Graph | ✓ | ✓ |
| Gauges | ✓ | ✓ |
| Dot | ✓ | ✓ |
| Win-Loss Bars | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| Output | | |
| PDF | ✓ | ✓ |
| HTML | ✓ | ✓ |
| Excel | ✓ | ✓ |
| Raw Data | ✓ | ✓ |
| Custom Format Using Flow Engine | ✓ | ✓ |
| Runtime Report Parameters | | |
| URL Parameters | ✓ | ✓ |
| User Input Parameters | ✓ | ✓ |
| Alternate Report Delivery | | |
| Scheduled Reports | ✓ | ✓ |
| Run Report via API | ✓ | ✓ |
| Run Report in Flows | ✓ | ✓ |
| Email Reports | ✓ | ✓ |
| Trend Reports | | |
| | ✓ | ✓ |
| Flexible Layouts | | |
| Fixed Position Layouts | ✓ | ✓ |
| X/Y Layout | ✓ | ✓ |

| | | |
|---------------------------------------|---|---|
| Resizable Layouts | ✓ | ✓ |
| Grid | ✓ | ✓ |
| Vertical Stack | ✓ | ✓ |
| Horizontal Stack | ✓ | ✓ |
| Collapsible Section | ✓ | ✓ |
| Split Panel | ✓ | ✓ |
| Tab Panel | ✓ | ✓ |
| Responsive Layouts | ✓ | ✓ |
| Responsive Container | ✓ | ✓ |
| Dashboard Security | | |
| Visibility | ✓ | ✓ |
| Data Security | ✓ | ✓ |
| Dashboard Elements | | |
| Images | ✓ | ✓ |
| Data Tables | ✓ | ✓ |
| Graphics | ✓ | ✓ |
| Matrix / CrossTab | ✓ | ✓ |
| Charts | ✓ | ✓ |
| Actions (buttons/links) | ✓ | ✓ |
| Embed HTML | ✓ | ✓ |
| Embed User Form | ✓ | ✓ |
| Tiles | ✓ | ✓ |
| Labels | ✓ | ✓ |
| ... and more | ✓ | ✓ |
| Embeddable | | |
| In Sharepoint | ✓ | ✓ |
| In Any Site | ✓ | ✓ |
| Mobile and Tablet Custom Views | ✓ | ✓ |

DESIGNER STUDIO - INTEGRATIONS

| | | |
|--------------------------|---|---|
| Internal Database | ✓ | ✓ |
| External Database | | |
| Microsoft SQL Server | ✓ | ✓ |
| Azure | ✓ | ✓ |
| Oracle | ✓ | ✓ |
| My SQL | ✓ | ✓ |
| Postgres | ✓ | ✓ |
| ODBC | ✓ | ✓ |
| Amazon RedShift | ✓ | ✓ |

| | | |
|--------------------------------------|-----------------------------|-----------------------------|
| SAP ASE | ✓ | ✓ |
| Others | Contact Us | Contact Us |
| DocuSign | See Details | See Details |
| SalesForce | ✓ | ✓ |
| MS CRM (Dynamics, Onsite/Office 365) | ✓ | ✓ |
| Excel /Word / Powerpoint | See Details | See Details |
| PDF | See Details | See Details |
| Office 365 | ✓ | ✓ |
| Amazon Web Services (EC2,S3,Etc) | ✓ | ✓ |
| Google APIs | ✓ | ✓ |
| USPS Validation and Lookup | ✓ | ✓ |
| Web Services (Outbound) | | |
| REST (JSON, XML) | ✓ | ✓ |
| SOAP | ✓ | ✓ |
| WCF | ✓ | ✓ |
| HTTP (Get, Post) | ✓ | ✓ |
| Web Services (Inbound) | | |
| REST (JSON, XML) | ✓ | ✓ |
| SOAP | ✓ | ✓ |
| WCF | ✓ | ✓ |
| HTTP (Get, Post) | ✓ | ✓ |
| Webhooks | | |
| Inbound | ✓ | ✓ |
| Outbound | ✓ | ✓ |
| .NET Libraries | ✓ | ✓ |
| Foreign Exchange Lookup | ✓ | ✓ |
| Hubspot.com | ✓ | ✓ |
| Email | | |
| POP | ✓ | ✓ |
| IMAP | ✓ | ✓ |
| SMTP | ✓ | ✓ |
| FTP | | |
| FTP | ✓ | ✓ |
| SFTP | ✓ | ✓ |
| FTPS | ✓ | ✓ |
| Powershell | ✓ | ✓ |
| Messaging Services | See Details | See Details |
| Microsoft Excel and Word | See Details | See Details |
| SDK | See Details | See Details |

| DATA STRUCTURES | See Details | See Details |
|------------------------------------------------|-----------------------------|-----------------------------|
| Import / Export Flat Files (Excel, CSV, Fixed) | ✓ | ✓ |
| ICal | ✓ | ✓ |
| Approvals | See Details | See Details |
| PGP | ✓ | ✓ |
| QR Codes / BarCodes | ✓ | ✓ |
| HL7 / FHIR | \$ | \$ |
| Remedy | ✓ | ✓ |
| Sharepoint (Onsite or Office 365) | ✓ | ✓ |
| Box.net | ✓ | ✓ |
| OneDrive | ✓ | ✓ |
| Google Drive | ✓ | ✓ |
| Symantec SMP | ✓ | ✓ |
| SCCM | ✓ | ✓ |
| Birst | ✓ | ✓ |
| Authorize.Net | ✓ | ✓ |
| Telephony (Twilio) | ✓ | ✓ |
| RPA Compatible | ✓ | ✓ |
| Facebook | ✓ | ✓ |
| Twitter | ✓ | ✓ |
| LDAP | ✓ | ✓ |
| Active Directory | ✓ | ✓ |
| Okta | ✓ | ✓ |
| Scripting (Embed Code in Designers) | ✓ | ✓ |

DESIGN STUDIO - CONFIGURATION MANAGEMENT, VERSIONING, AUDITING

| | | |
|----------------------------------|-----------------------------|-----------------------------|
| Audit Trail | ✓ | ✓ |
| Notification To Owner Of Changes | ✓ | ✓ |
| Run Unit Test On Changes | ✓ | ✓ |
| Repository Server | See Details | See Details |
| Import/Export Configurations | ✓ | ✓ |
| Dependency Browser | ✓ | ✓ |
| Automatic Versioning | ✓ | ✓ |
| Restore from Version | ✓ | ✓ |
| Track Changes By User | ✓ | ✓ |

DESIGNER STUDIO - TUNING, TESTING TOOLS

| | | |
|----------------------|-----------------------------|-----------------------------|
| Graphical Debuggers | See Details | See Details |
| Performance Profiler | ✓ | ✓ |
| Performance Alerts | ✓ | ✓ |
| Usage Statistics | ✓ | ✓ |
| Step Run Statistics | ✓ | ✓ |
| Rule Statistics | ✓ | ✓ |
| Unit Tests | | |
| On Demand | ✓ | ✓ |
| Scheduled | ✓ | ✓ |
| Event Viewer | ✓ | ✓ |
| Simulation Mode | ✓ | ✓ |

VERSION CHANGE CONTROL REPOSITORY

| | | |
|-------------------------------|---|---|
| Versioning | ⌘ | ✓ |
| Rollback, Revert | ⌘ | ✓ |
| Branch | ⌘ | ✓ |
| Merge | ⌘ | ✓ |
| Compare | ⌘ | ✓ |
| Checkin, Checkout | ⌘ | ✓ |
| Create Deployment Image | ⌘ | ✓ |
| Support Continuous Deployment | ⌘ | ✓ |
| Permissioned, Secured | ⌘ | ✓ |

CASE MANAGEMENT AND TICKETING

| | | |
|--------------------------------------|---|---|
| Define Case | | |
| Data | ✓ | ✓ |
| States | ✓ | ✓ |
| Assignments By State | ✓ | ✓ |
| User Interactions By State | ✓ | ✓ |
| Custom Case Views | ✓ | ✓ |
| Rule-Based Validation | ✓ | ✓ |
| Case Access, Security | ✓ | ✓ |
| Case State and Data Reporting | ✓ | ✓ |
| Configure Behaviors | ✓ | ✓ |
| Custom Action (Graphically Designed) | ✓ | ✓ |
| Custom Data Fetching Patterns | ✓ | ✓ |

ASSIGNMENT, TASK, APPROVAL MANAGEMENT

| | | |
|---------------------------------------|---|---|
| Approval Chain | ✓ | ✓ |
| Assign Tasks | | |
| To User | ✓ | ✓ |
| To Group | ✓ | ✓ |
| To Role | ✓ | ✓ |
| To Non User (Guest) | ✓ | ✓ |
| Complete Task By | | |
| Form (Designed in Decisions Studio) | ✓ | ✓ |
| Custom Form | ✓ | ✓ |
| Email | ✓ | ✓ |
| Telephony | ✓ | ✓ |
| API | ✓ | ✓ |
| Monitoring External System/Database | ✓ | ✓ |
| Statistics | | |
| How long has it been assigned | ✓ | ✓ |
| How long it took to work task | ✓ | ✓ |
| Notify on late tasks | ✓ | ✓ |
| Reassign on late tasks | ✓ | ✓ |
| Prebuilt Monitoring Dashboards | ✓ | ✓ |
| Invite, Collaborate Tasks | ✓ | ✓ |
| Auditing Activities | ✓ | ✓ |
| Delegated Tasks | ✓ | ✓ |

DOCUMENT MANAGEMENT/STORAGE

| | | |
|--------------------------------------|---|---|
| Document Storage | ✓ | ✓ |
| Document Encryption | ✓ | ✓ |
| Document History / Versioning | ✓ | ✓ |
| OCR | ✓ | ✓ |
| DocuSign Integration | ✓ | ✓ |
| Document Generation / Editing | | |
| PDF | ✓ | ✓ |
| Word | ✓ | ✓ |
| Excel | ✓ | ✓ |
| Html | ✓ | ✓ |
| Fixed Position Files | ✓ | ✓ |
| CSV | ✓ | ✓ |
| Images | ✓ | ✓ |
| Form Filling | ✓ | ✓ |
| Document Splitting | ✓ | ✓ |

| | | |
|-------------------------------------------------|----------------------------|----------------------------|
| Document Merging | ✓ | ✓ |
| Barcode / QR Code Recognition | ✓ | ✓ |
| Full-Text Search | ✓ | ✓ |
| External Document Management Integration | | |
| Box | ✓ | ✓ |
| Google Drive | ✓ | ✓ |
| One Drive | ✓ | ✓ |
| Sharepoint | ✓ | ✓ |
| Other Enterprise DMS | Contact Us | Contact Us |
| Scanner / Fax Integration | ✓ | ✓ |

BUSINESS SERVICES

| | | |
|-------------------------------------|---|---|
| Security | | |
| Accounts | ✓ | ✓ |
| Groups | ✓ | ✓ |
| User Roles | ✓ | ✓ |
| Document Management | ✓ | ✓ |
| Folders / Classification | ✓ | ✓ |
| Tagging | ✓ | ✓ |
| Comments | ✓ | ✓ |
| Report / Flow / Rule Execution | ✓ | ✓ |
| Flow State and History | ✓ | ✓ |
| Demographic | ✓ | ✓ |
| Statistics | ✓ | ✓ |
| Recurring Schedule | ✓ | ✓ |
| User Tasks / Assignments | ✓ | ✓ |
| Notifications | | |
| User Subscription | ✓ | ✓ |
| Multi-Protocol (SMS, Email, Custom) | ✓ | ✓ |
| Workflow Catalog | ✓ | ✓ |
| Knowledge Base | ✓ | ✓ |

BUSINESS METRICS AND ANALYSIS

| | | |
|----------------------------------------------|---|---|
| Define SLA's | | |
| Capture Points | ✓ | ✓ |
| Thresholds and Rules | ✓ | ✓ |
| Capture Statistics From Flows / Rules | ✓ | ✓ |
| Business Metrics Dashboards | | |
| Tiles | ✓ | ✓ |

| | | |
|--------------------------|---|---|
| Reports | ✓ | ✓ |
| Visualize In Flows | ✓ | ✓ |
| Alerts and Notifications | ✓ | ✓ |

SDK

| | | |
|----------------------------|-----------------|---|
| Flow Steps | On Premise Only | ✓ |
| Rule Verbs | On Premise Only | ✓ |
| Data Structures | On Premise Only | ✓ |
| Form Controls | On Premise Only | ✓ |
| Dashboard Controls | On Premise Only | ✓ |
| Designer Studio Extensions | On Premise Only | ✓ |
| Branding - CSS/LESS | On Premise Only | ✓ |
| Custom Service Hosting | On Premise Only | ✓ |
| Custom System Integration | On Premise Only | ✓ |