DECISIONS

Decisions is Transforming Healthcare Operations with No-code Automation & Seamless Integration

In today's world, healthcare organizations are facing complex challenges unique to the industry. In no other market are the consumers and payers different and the outcomes so impactful. Healthcare operations need to build solutions that allow them to manage a myriad of complex processes.

Decisions helps Pharmacy Benefit Management, Revenue Cycle, Population Health, and many others modernize their architecture to keep up with the ever-changing business demands.

The top priorities of CEOs & CFOs are revenue, cost reduction, and patient satisfaction. They demand their teams consistently do more with less while still being able to quickly adapt to change. They are already at capacity with automation initiatives, IT workloads, and business people need to easily manage their own processes to make better decisions. We can help.

Decisions is a rules-based, no-code Business Process Automation platform that integrates business rules with workflows. This combination enables a robust solution that is ideal for handling large complex processes that are often found in healthcare. The flexibility of the platform also supports unique use cases that other solutions are just too rigid to accommodate.

Using the Decisions, a codeless platform that allows for building, testing, and management within the same system, practitioners and administrators can implement thousands of rules and design workflows without leveraging developer resources. Professionals most familiar with rules and workflows are enabled to drive the process. Non-IT business people can easily use our drag-and-drop functionality to build workflows to accelerate processes.

Typical use cases in the healthcare space include: eligibility and enrollment/registry services, complex claims servicing, and care management.

REVENUE CYCLE MANAGEMENT (RCM)

Revenue cycle management's objective is sustainable, quality of care. In an industry where consumers aren't normally primary payers, this process allows for healthcare organizations to continuously refine their resources and provide patients with the care they need.

- Minimize costs by reducing manual tasks

- Implement & utilize rules for claims processing, denial management and reimbursement while reducing insurance rejection rates

- Eligibility, prior authorization and utilization review

- Contract management for PPOs, HMOs, and managed care

- Chargemaster, database management, and coding

Applications throughout the healthcare industry value chain.

- Facilities management and care delivery

- Medical device and equipment providers

- Technology and solution providers

- Pharmaceutical providers

- Research and health data companies

- Home care

- Health plan providers

- Specialty clinics, including dental, and veterinary

Shortly after Decisions was implemented, the team was impressed with the ease of which you could design logic flows. 90% of what we build is flow logic with some supporting truth tables or statement rules so that's a big win."

Jeff Humphry, Senior Architect, New Ocean Health Solutions

CLINICAL SUPPORT & HOSPITAL WORKFLOW

By enabling practitioners and stakeholders to define rules and manage workflows, care can be more efficiently streamlined, leading to improved outcomes. Develop rules and build workflows to reduce errors, eliminate redundancies, and repurpose critical clinical support teams. Build forms to address a variety of healthcare activities, from shift change check lists, onboarding, and training, all the way to patient food service.

DATA COLLECTION & ANALYSIS

Leverage dynamic forms and platform scalability to collect large clinical data sets. Use rules to analyze data and provide insights and custom healthcare solutions. Easily build dashboards for trend analyses over time, including collections, patient satisfaction, and more.

FLEXIBLE AND ROBUST ENOUGH TO DRIVE YOUR ENTIRE IT HL7 STRATEGY

Provider CIOs - Use Decisions as an orchestration layer to connect multiple systems

- Leverage HL7 and FHIR for communications for ERP, EHR, and EMR

- Leverage out-of-the-box connectors for popular systems, like Salesforce, Oracle, Microsoft Dynamics, etc . Use APIs, or build your own connectors. You can also query multiple databases from the same platform.

- Use data cleansing rules to improve data quality

Healthcare ISVs- Package Decisions with existing healthcare offerings.

Do you need a rules engine as a value-add to your solution or offering? Integrate rule-based processes like RCM into your solution.

Do you have domain expertise that can be delivered as a packaged application? Decisions is a powerful and flexible rules engine designed to automate and operationalize domain knowledge and unique use cases.

Reduce the complexity of your operation and improve revenues and patient outcomes with rules-based workflow automation.Find out how Decisions can address your healthcare-specific pain points by requesting a demo today.

ABOUT DECISIONS

Decisions is a leading provider of no-code, business process automation software, headquartered in Virginia Beach, VA. Decisions technology is deployed as the basis of multiple commercial applications in healthcare, life sciences, finance, logistics, and operations software. It is used directly by companies on almost every continent, ranging from mid-size companies to many Fortune 500 corporations.

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