

# Supporting the Education Industry's Organizational Processes Using No-Code Software

The education industry is full of forms, processes, and approvals that govern both how employees work and how students interact with their schools. Unfortunately, there are a number of challenges that make process efficiency difficult in higher education. Paper forms still exist, legacy systems don't integrate with one another, and tracking down a dean for a signature takes time—and these factors all contribute to slowdowns when it comes to efficiency. However, just as learning management systems enable efficient instruction, the right business process improvement solution can do the same for all of the processes that help run your institution.

Decisions provides the higher education industry with a fully customizable platform made up of equal parts workflows and rules. Using both types of technology, you can create front-end forms and dashboards powered by back-end logic that automates your processes, all without using a single line of code.

## **MAKE SELF-SERVICE AT YOUR INSTITUTION A REALITY**

With Decisions' no-code graphical interface, anyone in your institution can create general-purpose forms and workflow automation for self-service requests and back-office task management. Quickly build forms for use on your website or internal student and staff portals, then build an approval process or workflow to move that information along to the right people. Use existing systems like your student information system to populate data on forms automatically, saving time and ensuring accuracy. You can do all this without having to engage your IT team to write complicated interfaces and backend code. With Decisions, you can track the progress of a workflow to ensure timelines are met and information is processed accordingly. With the ability to enforce validation, human error is reduced greatly because information is not left out or entered in the wrong format.

## **INTEGRATE WITH YOUR EXISTING SOFTWARE SOLUTIONS**

Working within your budget means there isn't always funding to upgrade to new applications and solutions. Add in the need to train an entire staff and student population, and it is easy to see why so many institutions of higher learning rely heavily on legacy systems.

When you tie the Decisions API into your existing infrastructure, you can keep your

**Decisions allows you to easily create various types of forms, including:**

- Contact information for prospective students
- Registration forms
- Advisor appointment requests
- Course override forms
- Maintenance requests
- Club and sports sign-up
- Housing maintenance
- Commencement sign-up
- Cancellation or voluntary withdrawal



existing solutions while relying on Decisions to build the workflows that allow you to automate your processes. With Decisions handling things on the back end, you keep the familiar user interface your students and staff are accustomed to in place.

### COLLECT AND PROCESS STUDENT INFORMATION

From the moment a student is interested in your institution, they are asked to send you information. To ensure that students are provided with information that is correct and relevant, you need to validate that the information they provide is accurate.

The process of doing this manually requires a great deal of overhead and is subject to human error. Not only does Decisions make it easy to create these forms, but with the rule builder interface, you can validate the information entered into these forms and direct them to the right people or teams without having to learn how to program or code.

Customers in many different industries rely on Decisions to solve problems with processes and workflow automation. Higher education experiences these same problems, and Decisions is here to help.

### ABOUT DECISIONS

Decisions is a leading provider of no-code, business process automation software, headquartered in Chesapeake, VA. Decisions technology is deployed as the basis of multiple commercial applications in healthcare, life sciences, finance, logistics, and operations software. It is used directly by companies on almost every continent, ranging from mid-size companies to many Fortune 500 corporations.

Contact us at [decisions.com](https://www.decisions.com)



238 S. Battlefield Blvd  
Chesapeake, VA 23322

1-855-223-7227  
[info@decisions.com](mailto:info@decisions.com)  
[decisions.com](https://www.decisions.com)