

# SUBMERSE



## AGENDA

■ Foundation Track  
■ Master Class Track

### Day 1

9:00 a.m. - 9:30 a.m. **Welcome and Intro to Submerge**  
*Appliances Room*

9:30 a.m. - 10:30 a.m.

**Learning & Thinking in Decisions**

**What Is Different in V.9? – Part 1**

10:30 a.m. - 10:45 a.m.

Break

10:45 a.m. - 12:00 p.m.

**Rules – Part 1**

**What Is Different in V.9? – Part 2**

12:00 p.m. - 1:00 p.m.

Lunch

1:00 p.m. - 2:00 p.m.

**Rules – Part 2**

**Workshop Session: What Are You Building In Decisions?**

2:00 p.m. - 2:45 p.m.

**Data in Decisions**

2:45 p.m. - 3:00 p.m.

Break

3:00 p.m. - 5:00 p.m.

### **Customer Story**

**How Fire Recovery USA Automates Their Claims Billing Process**

*with Steve Crume, CTO, & Kevin Brown, Development Consultant, Fire Recovery USA, Danny Torbett, & Derek Hyyppa, Decisions Decisions Stage*

5:00 p.m. - 7:00 p.m.

**Happy Hour**

DEEP-DIVE TRAINING

# SUBMERSE



## AGENDA

■ Foundation Track  
■ Master Class Track

### Day 2

9:00 a.m. - 10:30 a.m.

**Workflows – Part 1**

**Troubleshooting a Decisions Issue**

10:30 a.m. - 10:45 a.m.

Break

10:45 a.m. - 12:00 p.m.

**Forms – Part 1**

**How to Leverage System Tools & Logs**

12:00 p.m. - 1:00 p.m.

Lunch

1:00 p.m. - 2:45 p.m.

**Forms – Part 2**

**Increase Your Decisions ROI**

2:45 p.m. - 3:00 p.m.

Break

3:00 p.m. - 4:30 p.m.

**Workflow – Part 2**

**How to Migrate a Project to V.9**

4:30 p.m. - 5:00 p.m.

**Project Building Time and Q&A**

**Lab: Migrating a Project**

### Day 3

9:00 a.m. - 10:15 a.m.

**Reports & Dashboards**

**Best Practices**

10:15 a.m. - 10:30 a.m.

Break

10:30 a.m. - 12:00 p.m.

**Process Mining**  
*Appliances Room*

12:00 p.m. - 1:00 p.m.

Lunch

1:00 p.m. - 2:30 p.m.

**Individual Project Feedback  
Q&A and Farewells**

**Q&A and Farewells**

**THANKS FOR COMING**

**DEEP-DIVE TRAINING**