

ACCESSING LEGACY SYSTEMS

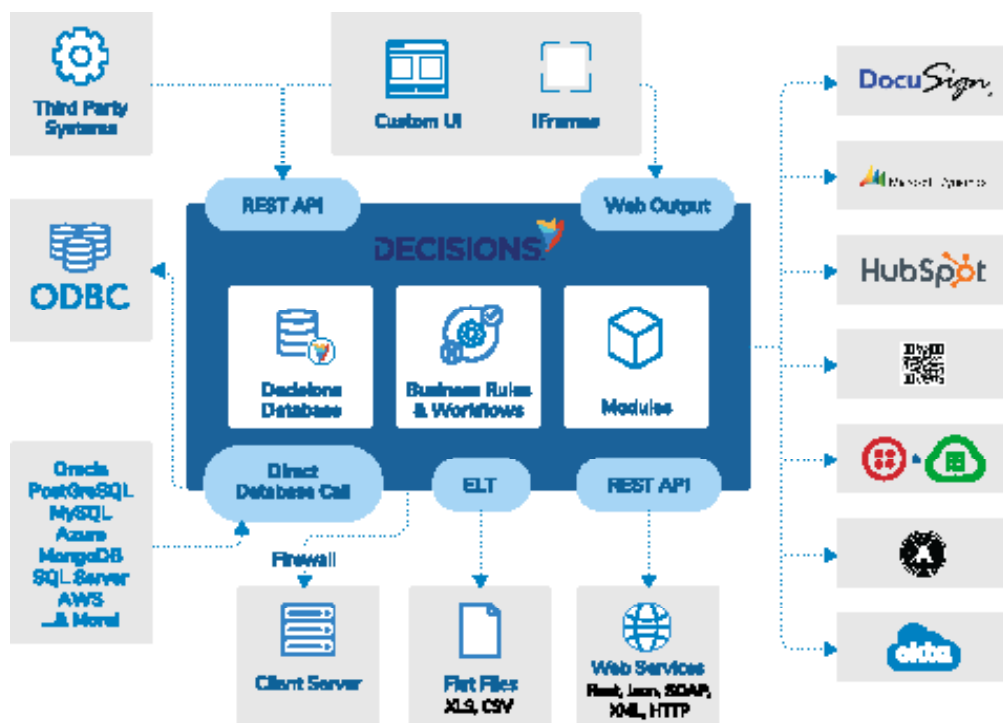
In situations where modern web services are not available, the Decisions platform supports three approaches to accessing data within legacy systems.

The first is a direct database call. The Decisions platform has the ability to directly query a wide variety of database types. Whether to an Oracle database, Amazon Web Services (AWS), an SQL Server, or PostgreSQL, Decisions can build a data call with no coding required.

The second way is through importing flat files and running an Extract Transform Load (ETL) operation. The same rules engine that manages business rules can also manage ETL rules. All that is required is to import an XLS or CSV file into the Decisions platform and set rules to clean and load the data into the Decisions database.

Finally, the Decisions platform includes apps, also referred to as agents. These agents can be loaded into client-server environments to provide a direct connection to the Decisions server through firewalls.

Example of a rules-engine at the center



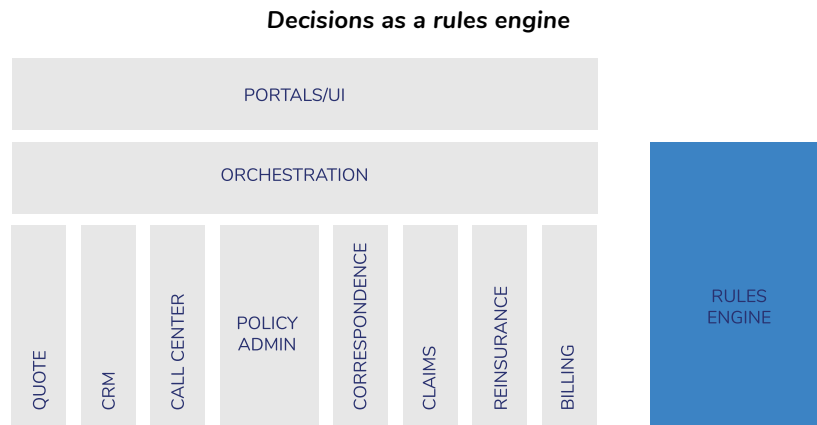
3 Implement Rules-based BPM as a Stand Alone Rules Engine

Large multinational insurance companies are saddled with legacy systems like many mid-market firm, but their problems are more complicated. They may operate hundreds of systems that span markets and geographies all requiring thousands of rules. In many cases these rules are duplicates and a change to a single rule requires the same change across all systems that rely on that rule.

With the complexity of these systems, consolidating data and logic in a single platform and orchestrating from it often proves cumbersome. A stand alone rules engine can manage rules in a single place while data remains in the system of record making it more resilient.

The rules engine that powers the Decisions rule-based automation platform can be deployed as a stand-alone system. This approach enables large organizations to consolidate all their business rules in a single place. As rules change, they don't need to be changed across multiple systems, but can be adjusted in a single rules repository.

With a few simple steps, any rule or data element within Decisions can be exposed as a REST API. This enables a myriad of applications and systems that rely on these rules to make an API call to access the specific logic they need.



Every insurance company has different processes and systems, which serve as competitive advantages. While each company has its own unique approach and resources, customers still expect an ever-increasing level of service. Digital start-ups need to get to market quickly to capitalize on the changing market while established players have to navigate legacy systems and siloed applications to meet expectations. The flexibility of the Decisions rule-based BPA platform is making it easier for insurance companies to meet the requirements of today's digital customers. The flexibility of the platform enables insurance companies to implement the platform in a way that fits with existing systems and solves their most pressing challenges.



With the Decisions no-code automation platform you can fix the customer experience, modernize legacy systems, ensure regulatory compliance, and automate anything in your business.

We help people who know what to do, get it done, and change their world. See how at decisions.com.

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