Low-Code AI Orchestration for Automated Workflows

Organizations are making significant investments in AI-powered solutions to streamline repetitive processes and save time. But relying on manual execution of isolated AI tasks hinders scalability and efficiency. Integrating AI with one-point solutions results in siloed views and requires dedicated manual intervention teams, limiting AI's potential.

Decisions offers a powerful solution by orchestrating calls to major generative AI platforms and integrating with internal systems. Operating within the gaps of one-point solutions, Decisions enables the creation of cohesive workflows across applications, connecting multiple tasks and AI steps to run automatically. This connectivity ensures all your individual solutions connect and benefit from AI, fostering efficiency without manual intervention.

VALUABLE APPLICATIONS AND USE CASES

With Decisions, you can tap into a range of AI solutions designed to address common business challenges:

Document extraction: Extract and format valuable data from various documents, removing manual data entry and optimizing the use of automation. Example documents include:

- Invoices
- Work orders
- Medical claims
- Bank statements
- HR documents
- Receipts
- Survey forms

- Purchase orders
- Insurance claims
- Shipping documents
- Contracts
- Legal documents
- Resumes
- Tax forms



Tailored chatbots: Integrate manuals and Standard Operating Procedures (SOPs) into custom chatbots, providing immediate access to crucial information, such as:

- Employee handbooks
- Healthcare protocols
- IT security policies
- Workcenter procedures
- Quality control procedures
- Safety protocols

- Expense reporting procedures
- Inventory management procedures
- Onboarding manuals
- Performance review processes
- Regulatory compliance handbook
- RFP form population





Low-code AI Orchestration empowers businesses to transform individual AI-powered tasks into repeatable, automated, and smarter processes and workflows. Creating true value through:

- Enhanced data accessibility
- Eliminated redundancies
- Hassle-free deployment
- Heightened efficiency
- High scalability
- Rapid insights
- Reduced operational costs



Meeting transcript analysis: Tailor questions to extract valuable insights from meeting transcripts, enabling your team to effortlessly save, categorize, and communicate information without manual note taking.

Common Meeting Types

- Sales Calls: discovery calls, demos, proposal reviews
- Professional Services Calls: requirements gathering, daily stand-ups, scrum planning, scrum demos
- Customer Success Calls: onboarding calls, renewal discussions, quarterly business reviews

Commonly Extracted Insights

- Sentiment analysis
- Competitor mention
- How many? How much? When?
- Keyword extraction
- Coaching feedback
- Action item generation
- Meeting summarization



With the Decisions low-code automation platform, customers can fix the customer experience, modernize legacy systems, ensure regulatory compliance, and automate anything in their business. A robust Rules Engine, Workflow Manager, Process Mining Agents, Interface Designers, and Integrations capability power our platform. We help people who know what to do, get it done, and change their world.

See how at decisions.com

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Don't see your specific challenge listed? Schedule a demo to discover how AI models can be tailored to assist you.

HOW CAN I BEST USE AI ORCHESTRATION WITH DECISIONS?

Generative AI use cases frequently exist in the gaps between applications, demanding data input from various sources simultaneously. This leads to manual interventions to bridge these application gaps.

Decisions orchestrates processes throughout your tech stack, seamlessly connecting diverse services, applications, and communication channels across any operation. This integration ensures that every process can harness the benefits of AI without manual interventions.

AI GOVERNANCE WITHIN DECISIONS

In the AI orchestration landscape, Decisions not only coordinates processes but actively governs the calls between ChatGPT and the Decisions UI. This governance ensures adherence to rules, fostering transparency and accountability.

Decisions provides a detailed audit trail, documenting all interactions between ChatGPT, Decisions, and Decisions UI – enhancing transparency and aiding compliance efforts.

DECISIONS

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