

A Security Framework You Can Trust

At Decisions, protecting your data is our top priority, and we back that commitment with a robust framework of security measures, third-party compliance certifications, and proactive monitoring. From rigorous certifications to cutting-edge practices, we ensure your information is safe and your business is secure.

COMPLIANCE MONITORING AND CERTIFICATIONS

Decisions adheres to the highest industry standards and maintains key certifications to demonstrate our commitment to security, privacy, and reliability:

SOC 2 Type 2 Certified

Validating our dedication to secure and trustworthy operations, this certification ensures our systems meet stringent standards for security, availability, processing integrity, confidentiality, and privacy.



HITRUST Certified

A gold standard in information protection, our HITRUST certification reflects our ability to meet and exceed the rigorous requirements for safeguarding sensitive data, particularly in regulated industries like healthcare.



PCI DSS Compliant

By adhering to the Payment Card Industry Data Security Standard (PCI DSS), we ensure that payment card information is handled with the utmost security.



Regulatory Compliance Alignment

We align our practices with GDPR, CCPA, and other privacy regulations, helping you meet your own compliance obligations with confidence.



THE HIGHEST SECURITY RATING

Decisions has an A rating from Security Scorecard, highlighting our commitment to maintaining high cybersecurity standards. This top ranking is determined through a third-party evaluation of our cybersecurity by analyzing data from public records, vulnerability scans, and threat intelligence to assess risks and vulnerabilities.

DECISIONS™

Decisions prioritizes data security with robust measures, third-party certifications (SOC 2, HITRUST, PCI DSS), compliance alignment (GDPR, CCPA), proactive monitoring, and an A rating from Security Scorecard.

PROACTIVE SECURITY MEASURES

Our multi-layered security approach is designed to preempt, detect, and mitigate risks. Key initiatives include:

Regular Vulnerability Scanning: Automated scans across our infrastructure ensure our systems remain free from exploitable weaknesses, with prompt remediation of any potential security issues.

Frequent Penetration Testing: We engage in rigorous penetration testing to simulate real-world attacks, ensuring our systems can withstand evolving threats.

Bug Bounty Program: Ethical hackers continually test our systems through our Bug Bounty program, helping us address vulnerabilities before they can be exploited.

Data Encryption: All sensitive data, whether at rest or in transit, is encrypted using industry-standard protocols to prevent unauthorized access.

Disaster Recovery and Business Continuity: We maintain detailed recovery plans and perform regular simulations to ensure resilience and rapid restoration in the event of an incident.

CULTURE OF SECURITY AWARENESS

Security begins with people. At Decisions, every employee plays a role in safeguarding your data:

Employee Security Training: Comprehensive and ongoing training programs keep our team informed about the latest threats and best practices.

Phishing Awareness Campaigns: Simulated phishing tests are conducted regularly to reinforce employee vigilance and readiness to combat social engineering attacks.

Role-Based Access Control: Access to sensitive data is strictly limited to authorized personnel based on their roles, minimizing risk from insider threats.

CONTINUOUS IMPROVEMENT AND INNOVATION

The threat landscape is always evolving, and so are we. Our dedicated security team continually evaluates and enhances our policies, processes, and tools to address emerging risks and stay ahead of industry trends.

Collaboration with Security Partners: We work with trusted third-party experts to audit, validate, and improve our security practices.

Real-Time Incident Response: In the rare event of a security incident, our incident response team is prepared to act immediately to mitigate risks and safeguard your data.

Scalable and Adaptive Solutions: Our systems are built to grow and adapt alongside your organization, ensuring security and compliance remain constant as you evolve.

CHOOSING DECISIONS IS CHOOSING SECURITY

When you choose Decisions, you're not just getting a world-class process automation platform—you're getting a partner dedicated to protecting your business. With our security-first approach, you can focus on innovation and growth, knowing your data is in safe hands.

For more information about our security practices or to request our latest compliance reports, please contact our Compliance Team at compliance@decisions.com

ABOUT DECISIONS

Decisions is a powerful, comprehensive low-code process automation platform that empowers businesses to streamline processes, optimize operational efficiencies, ensure regulatory compliance, and enhance customer experiences. Trusted globally across all industries, Decisions merges AI tools, a robust rules engine, workflow management, process mining, interface designers, and integration orchestration to help organizations code less and achieve more.

[See how at decisions.com](https://decisions.com)



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