

Why Workers' Comp Insurers Choose Decisions

Workers' compensation insurers operate in one of the most complex and highly regulated environments in insurance. From risk assessment and underwriting to fraud detection and claims payout, speed, accuracy, and compliance are critical. Decisions is the only low-code platform that unifies rules, workflows, and integrations in one solution—built for the demands of workers' comp.

WHAT'S HOLDING WORKERS' COMP INSURERS BACK?

Many insurers struggle with slow claim cycles, fragmented systems, outdated rating logic, and increasing regulatory complexity. Manual workarounds, data silos, and rigid technology only make things worse—raising costs and increasing risk.

Decisions cuts through this complexity by combining powerful rules, workflow automation, and system integration in one platform. Insurers can respond to regulatory changes in real time, automate every part of the claims and underwriting process, and reduce fraud and operational inefficiencies—all without custom code or long IT lead times.

Decisions helps workers' comp insurers streamline claims, reduce risk, and stay compliant with one low-code platform for rules, workflows, and integrations.

HOW DECISIONS COMPARES

FEATURE	DECISIONS	MOST OTHER VENDORS
Unified Platform	Yes – rules, workflow, integration all in one	Partial – integrated but complex and siloed
Low-Code Rules Engine	Yes	Partial
Workflow Automation	Native drag-and-drop designer	Limited – task-level automation only
System Integration (API & Legacy)	Yes	Partial
End-to-End Process Automation	Yes – from intake to decision to fulfillment	Complex setup across modules
Ideal for Complex Insurance Workflows	Yes – built for high variability and compliance	Require significant configuration
Business User Empowerment	Designed for business users, not just IT	Require expert users or partners

Ready to See the Difference? Don't let inefficiencies cost you another claim cycle. Schedule time to speak with our team and see how Decisions can transform your workers' comp operations—from pricing to payout.